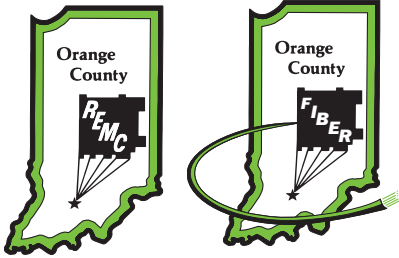


Stay 'in the know'



A Touchstone Energy® Cooperative 

www.myremc.coop
www.orangecountyfiber.coop



At Orange County REMC we are constantly striving to improve our operational efficiency so we can provide the most reliable

can provide advance notification to affected members through automated phone messages, text messages or email if we have your updated contact information and communication preferences.

electric service possible for our consumer-members (that's you!).

Keeping the co-op updated with your information also helps us when there's a question about energy use or billing. Emails and text messages are also used to notify registered members of any changes in co-op event details. In addition, discrepancies on your account can be taken care of promptly if Orange County REMC has accurate account information.

We rely on data for nearly every aspect of our operations, which is why we need your help. By making sure we have your most accurate and complete contact information, we can continue to provide the high level of service that you expect and deserve. Accurate information enables us to improve customer service and enhance communications for reporting and repairing outages. It also allows co-op members to receive information about other important programs, events and activities.

Many of you have been members of the co-op for years, and it's likely that your account information hasn't been updated for some time. We recognize that many members now use a cell phone as their primary phone service, and we might not have that number in our system.

Up-to-date contact information can potentially speed up the power restoration process during an outage. For example, the phone number you provide is linked to your service address to our outage management system. This means when you call to report an outage, our system recognizes your phone number and matches it with your account location. Accurate information helps our outage management system predict the location and possible cause of an outage, making it easier for our crews to correct the problem.

I want to emphasize that when you provide your contact information to the co-op, we place a priority on your privacy. Your information is only used by Orange County REMC to send important information to you. Please take a moment to confirm or update your contact information by going to www.myremc.coop and logging into our SmartHub system. This is the quickest and most efficient way to update your contact info. By doing so, you will be helping us improve service and efficiency so we can better serve you and all members of the co-op.

While we always do our best to maintain service, we occasionally plan outages to update, repair or replace equipment. In these instances, we

MATTHEW C. DEATON
 General Manager/CEO

CONTACT US

Office: 812-865-2229
 Toll Free: 888-337-5900
 Bill Payments: 833-890-7734

EMAIL

orangecoremc@myremc.coop

OFFICE HOURS

7 a.m.–5 p.m., Monday-Friday

STREET ADDRESS

7133 N. State Road 337
 Orleans, IN 47452

MAILING ADDRESS

P.O. Box 208, Orleans, IN 47452

TO REPORT SERVICE INTERRUPTIONS, PLEASE CALL

855-865-2229, (OPTION 1) DAY OR NIGHT.


Have the phone number associated with your account ready when reporting outages. Please limit after hours calls to emergencies and outage situations.

BOARD OF DIRECTORS

- Eugene Roberts, District 1
- Randy Roberts, District 2
- Danny Easterday, District 3
- Rodney Hager, District 4
- Ben Lindsey, District 5
- Brian Hawkins, District 6
- George Key, District 7

REMC SENIOR STAFF

- Matthew C. Deaton, *General Manager/CEO*
- Marcy Bennett, *Office Manager*
- Misty Tincher, *Accountant*
- Mark Belcher, *Member Services Manager*
- Billy Chastain, *Electric Operations Manager*
- Charlie Rollins, *Fiber Operations Manager*

 **LIKE US ON FACEBOOK**
www.facebook.com/orangecountyremc

co-op news

Rate Schedule

How to compute your monthly electric bill:

Use this information to figure your bill for electric use in January, February and March.

Rate Schedule for Standard Service

Standard Service Consumer Charge.....	\$26
Standard Service Energy Charge....	\$0.1124
Wholesale Power Cost Tracker ..	\$0.0032734
Total bill x Indiana sales tax	7%

Example for 1,200 kWh

Standard Service Consumer Charge.....	\$26
1,200 kWh @ \$0.1124	\$134.88
Wholesale Power Cost Tracker	
1,200 kWh @ \$0.0032734.....	\$3.93
Total	\$164.81
Indiana sales tax	\$11.54
Total bill	\$176.34

Rate Schedule for Time-of-Use Service

Time-of-Use Consumer Charge.....	\$30.90
Energy Charge On-Peak	\$0.1671
<small>(On-Peak: 7 a.m. to 11 a.m. and 4 p.m. to 9 p.m., Monday–Friday, EST)</small>	
Energy Charge Off-Peak.....	\$0.0691
Wholesale Power Cost Tracker .	\$0.0032734
Total bill x Indiana sales tax, 7%	

Example for 300 kWh (On-Peak) and 900 kWh (Off-Peak)

Time-of-Use Consumer Charge.....	\$30.90
Energy Charge On-Peak	
300 kWh @ \$0.1671	\$50.13
Energy Charge Off-Peak	
900 kWh @ \$0.0691	\$62.19
Wholesale Power Cost Tracker	
1,200 kWh @ \$0.0032734	\$3.93
Total	\$147.15
Indiana sales tax	\$10.30
Total bill	\$157.45

Rate Schedule for Security Lighting

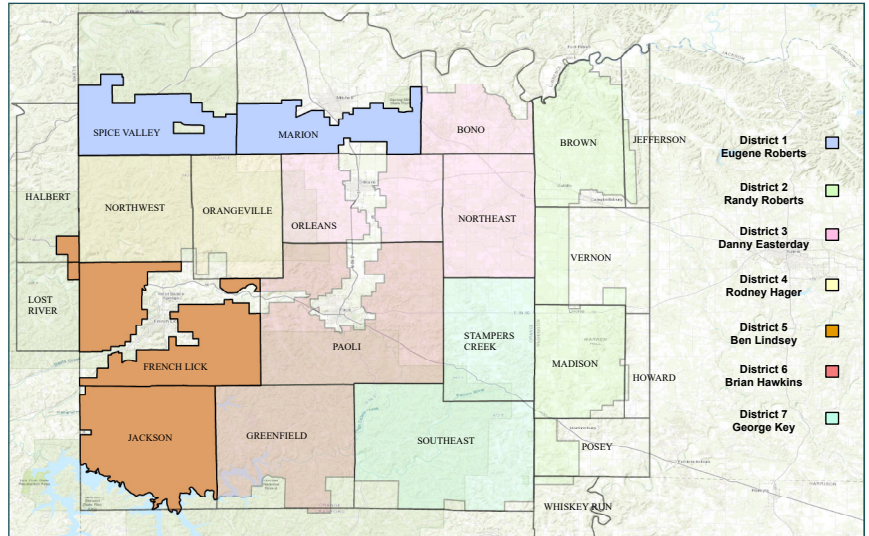
Security Lighting: 100 W HPS	\$9.82
Security Lighting: 40 W LED.....	\$9.82

Visa, MasterCard and Discover cards accepted

Pay by phone at 833-890-7734.

Visit www.myremc.coop for these services:

- Pay online
- Pre-pay your bill
- Sign up for recurring monthly payment



2020 director election timeline

Eugene Roberts, District 1, and Ben Lindsey, District 5, are incumbent directors whose terms expire in 2020.

- Petitions of nominations due by April 22.
- Nominations by the board (absent incumbents seeking re-elections or petitioners) by April 22.
- Full slate of candidates posted and mailed by May 14. All candidate biographies published in the May or June issue of Indiana Connection magazine.
- Election at annual meeting on June 5, 2020

Save the date!

2020 Orange County REMC ANNUAL MEETING

JUNE 5

Paoli Jr./Sr.High School

501 S. Elm St., Paoli, IN 47454

- | | |
|----------------|-----------------------------------|
| 4:30 p.m. | Registration Opens |
| 4:30-6:30 p.m. | Catered Meal |
| 4:30-8 p.m. | Children's Activities |
| 5-6:45 p.m. | Entertainment by
Kirby Stailey |
| 7 p.m. | Business Meeting |



You count! PARTICIPATE IN THE 2020 CENSUS

WHAT'S AT STAKE?



Millions in federal funds for public education, housing, roads and bridges and more.



The number of seats Indiana has in Congress.



Your community. Your voice.

In mid-March, homes across the country will begin receiving invitations to complete the 2020 Census. Once the invitation arrives, you should respond for your home in one of three ways: online, by phone, or by mail.

WHY IS IT IMPORTANT TO PARTICIPATE?

The 2020 Census will determine congressional representation, inform hundreds of billions in federal funding, and provide data that will impact communities for the next decade.

WHAT ARE FUNDS USED FOR?

School lunches. Plans and improvements for highways. Support for firefighters and families in need. The Census results affect your community every day. Please help your community by making sure you are counted!

SEVEN WAYS TO LOWER ENERGY BILLS — FOR FREE

Clean your clothes dryer's lint trap every time you load the machine. A lint-free trap allows for better air circulation, which could mean your clothes will dry quicker.

When it's sunny outside, throw open the curtains, even in the winter. Let the sun help warm your room and add enough light that you won't need lamps until sundown. On cloudy days, keep the windows covered, and more cold air will stay outside.

If your refrigerator sits near a window or door, move it to another spot if there's room. When sunrays and heat from the outdoors touch the fridge, it has to work harder — and use more electricity — to keep your food cold.

Wash clothes in cold water; you'll not only save energy, but you'll save water, too. And turn off the "heated dry" function on your dishwasher. Let the dishes air-dry instead.

Unplug appliances — small ones like phone chargers and larger ones like computers and TVs — when you're not using them. Electronic devices use a little bit of electricity as long as they are plugged in — even when they are turned off. If you can't or don't want to turn your appliances off, switch them to "sleep" mode so they will draw less energy while nobody's using them.

Remove window air conditioners once the weather cools off. They're installed in open windows, after all, so they al-

ways invite drafts into the house. Store them away until summer.

Get rid of the refrigerator in your garage. Chances are, it's an old one that you moved there after you got an energy-efficient new model full of bells and whistles for your kitchen. That old energy hog would cost you plenty if it were in a room that you heat and cool. But in an uninsulated garage, it has to huff and puff to keep its contents cool when it's hot outside — and it's probably not even halfway full. Besides, you could get \$50 for your old fridge, if you let us recycle it. Go to www.myremc.coop and look under the Member Services menu, for our Appliance Recycling Program.

co-op news

Manage your account with SmartHub

We know our members have lots to do every day. That's why we now have an online account management system to help streamline the way you interact with your REMC account. Our new SmartHub system allows you to:

- Pay your bill and monitor your electric use from the website or from your iPhone, iPad or Android device
- Add notifications that you would like to receive by email or text message
- Compare daily, monthly and yearly energy use with analysis tools
- Contact your cooperative
- Report an Outage

If your email address, mailing address or phone number has changed, update your Orange County REMC account info right through Smart Hub. Find the app in the Google Play store or at www.myremc.coop.



Co-ops support Indiana tourism

For nearly 48 years, Hoosier Energy and member cooperatives have supported Indiana tourism by sponsoring the Indiana Festival Guide. A popular and comprehensive tourism publication, which includes more than 600 festivals, craft fairs, holiday shows, historical re-enactments and community celebrations are available free of charge from Orange County REMC.

Electric cooperatives are committed to the communities they serve. That is why Orange County REMC is pleased to help highlight some of the best and exciting events coming to communities throughout the state.

Stop by the Orange County REMC office to get your free copy today.



Employee News

ORANGE COUNTY FIBER WELCOMES NEW EMPLOYEE

Progress in expanding the territory served by Orange County Fiber is on track, and another new employee has been added to handle the additional workload as we bring high-speed internet to more homes in our community.

Orange County Fiber would like to introduce our newest team member, Brandon Carnes. Brandon started on Jan. 6 as a fiber technician. After graduating in 1996 from Springs Valley High School, Brandon went on to Vincennes University (Jasper) for a



degree in computer programming. He currently resides in West Baden with his wife, Meredith, and three children, Jade, Xavier and Owen.