

LIFELINE DISCOUNT PROGRAM

Orange County REMC is committed to helping qualified low-income individuals pay for telephone or qualified internet services. Lifeline service is a non-transferable (from one person to another) government assistance program that provides a discount on the cost of monthly telephone or qualified internet access service. Lifeline is limited to one discount per household and only eligible customers may enroll. To receive the Lifeline discount of \$9.25 per month, you must certify that you or someone in your household currently receives benefits from one of these programs:

- Medicaid (also known as Hoosier Healthwise or the Healthy Indiana Plan – HIP)
- Supplemental Nutrition Assistance Program (SNAP) formerly Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- VA Veterans Pension (Supplemental Income for Wartime Veterans)
- VA Survivors Pension

You may also qualify if your annual income is at or below 135% of the Federal Poverty Guidelines. Please stop by or contact our office at 812.865.2229 to determine if you meet the Federal Poverty Guidelines. If so we will assist with the application and proof of eligibility. After Orange County REMC receives your completed application and the required proof of eligibility, we will establish the effective date for your discounts to begin and issue the appropriate credits.

You must notify Orange County REMC when you are no longer eligible for Lifeline. You must also verify your continued eligibility annually (or as requested) with Orange County REMC. If there is someone else at the address who is receiving a Lifeline discount and you wish to be considered a separate economic unit, please contact our office at 812.865.2229 and eligibility will be determined.

The telephone discount may not be transferred from one carrier to another if it has been transferred within the last 60 days and an internet discount may not be transferred if it has been transferred within the last year.

Members who subscribe to Seasonal or Vacation Service are not eligible for the Lifeline discount.

For further information, please contact Orange County REMC Member Service at 812.865.2229 and an Orange County REMC representative will be happy to answer your questions.